

Regulation 104

TEMPORARY SERVICE

(a) **Definition**

A “Temporary Service” shall mean provision by the System of a connection or facility for drawing or use of water during a limited period of time, and for which installation of a permanent connection is not required.

(b) **Use**

Temporary Service is most often installed to provide water to a temporary construction site or under emergency conditions. In general, a Temporary Service shall be provided by means of a metered connection to an existing fire hydrant or other type of existing service outlet.

(c) **Application**

Application for a Temporary Service shall be made on the application and agreement form provided by the District. The Applicant for a Temporary Service shall describe (and may be required to document) the intended use of the water, shall provide an estimate of the length of time the Temporary Service will be needed, and shall provide an estimate of the amount of water expected to be drawn through the temporary connection.

(d) **Security Deposit**

As a condition of receiving Temporary Service, the applicant shall post the Temporary Service Security Deposit provided for in the System’s current Schedule of Rates and Charges.

The Temporary Service Security Deposit may be applied to any rates and charges that remain unpaid after forty-two (42) days from the statement date of any such rates and charges. If any portion of a Temporary Service Security Deposit is so applied to unpaid rates and charges, the System may at its discretion either disconnect the Temporary Service or require as a condition of continued use of the Temporary Service that the customer restore the Temporary Service Security Deposit to its original balance. Upon permanent disconnection of a Temporary Service, any remaining balance of the Temporary Service Security Deposit shall be refunded after deduction of all outstanding closing statement rates and charges, and deduction of the costs to the System of any loss of or damage (beyond normal wear and tear) to System facilities installed or utilized for or in support of the Temporary Service.

The provisions of this paragraph may be waived in whole or in part in the case of a Temporary Service installed to relieve an emergency situation.

(e) **Installation Charge**

As a condition of receiving a Temporary Service, the Applicant shall pay the Temporary Service Installation Charge provided for under the System’s current Schedule of Rates and Charges. This Charge is nonrefundable and includes the charge for disconnecting the Temporary Service.

The provisions of this paragraph may be waived or modified in the case of a Temporary Service installed to relieve an emergency situation.

(f) **Monthly Service Charge and Quantity Charge**

A Temporary Service shall be assessed the Monthly Service Charge provided for in the System’s current Schedule of Rates and Charges. The Monthly Service Charge shall be prorated on a per day basis for fractions of a month the Temporary Service is available for use by the Applicant for the Temporary Service.

The amount of water provided through a metered Temporary Service shall be determined by readings taken on a regular basis by System personnel from the installed meter. The charge for the water used during each

billing cycle shall be determined by multiplying the metered usage in units of 100 cubic feet by the Quantity Charge provided for in the System's current Schedule of Rates and Charges.

The Monthly Service Charge and the Quantity Charge shall be billed to the applicant for the temporary service at a frequency of no less than bimonthly.

The provisions of this paragraph may be waived or modified in the case of a Temporary Service installed to relieve an emergency situation.

(g) **Unmetered Temporary Service**

The System may at its discretion provide Temporary Service without installing a meter or detector, and in such case shall establish an appropriate flat-rate monthly charge for the Temporary Service, and may adjust such flat-rate monthly charge at any time by providing the customer with thirty (30) days advance notice. An unmetered Temporary Service may be converted to a metered Temporary Service at any time and solely at the System's discretion, with all such direct costs of conversion, including the current overhead factor for labor and materials, to be paid by the customer.

(h) **Extension of a Temporary Service**

Use of a Temporary Service may be extended beyond the estimated disconnection date if in the System's judgment a legitimate need for the Temporary Service still exists, the Temporary Service is not being used in lieu of a permanent service connection, and the System's water supply is adequate to continue providing the Temporary Service.

(i) **Priority for Water**

The System may at its sole discretion deny water to or permanently disconnect a Temporary Service at any time that continued service to the Temporary Service would reduce or threaten to reduce the System's overall water supply or capacity to deliver water to its permanent customers to the point where it would not be able to meet the normal demands of the permanent customers. The System shall at no time be under any obligation to satisfy any demand whatsoever, whether normal or extraordinary, of a Temporary Service customer.

(j) **Emergency Use and System Use of Water from a Hydrant**

Nothing in this Regulation shall preclude or limit the Water System's use of water from a fire hydrant for emergency purposes or for the Water System's own use by any means deemed appropriate by the System.

(k) **Convenient Use of Water from a Hydrant**

The Water System may at its sole discretion provide water to a customer from a hydrant under circumstances that do not constitute an emergency when doing so is for the convenience of the Water System or the convenience of the customer.

1. System's convenience: Water provided to a customer from a hydrant for the convenience of the Water System shall be billed to the customer at the commodity rates in effect for the customer's normal service categorization and rate code.
2. Customer's convenience: Water provided to a customer from a hydrant solely for the convenience of the customer shall be metered. All water that is drawn by the customer through such a hydrant meter shall be billed to the customer at the highest commodity rate in effect for the customer's normal service categorization and rate code. Notwithstanding this subparagraph, the Water System is under no obligation to provide water service to any customer solely for the convenience of the customer, and doing so shall be reserved for unusual circumstances, typically for a temporary period, and with the express consent and approval of the Water System's Superintendent, who may impose reasonable limitations on the quantity, duration, and use of water so provided.

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