

Regulation 300

ELIGIBILITY FOR SERVICE AND APPLICATION FOR SERVICE

(a) **Account Holder**

For each service connected to the System, there must be at all times a “customer of record,” called the Account Holder.

(b) **Property Owner as Account Holder**

The System shall accept as Account Holders only owners of properties served by service connections. “Owner” as used herein shall mean one or any owner of record of a served property as shown on the Marin County Assessor’s Roll, a member of the immediate family of one or any of the owners of record, an attorney of record or holder of a current and valid power of attorney for one or any of the owners of record of a served property, or a California licensed real estate agent duly authorized by the owner of record of a property to manage the served property. “Immediate family” as used herein shall mean a parent, child, sibling, spouse, grandparent, or grandchild, whether full or half, whether by marriage relationship or blood relationship. In the case of a service for which the Account Holder on the date of effectiveness of this paragraph is not the property owner as herein defined, the account shall be maintained in the name of the existing Account Holder until (1) the owner of the property requests that the account be placed in the owner’s name, or (2) the Account Holder abandons the service or vacates the premises, or (3) any charges to the Account Holder become sixty (60) days past due (as defined in Paragraph (h) of Regulation 301). From such time as (1), (2), or (3) occurs, the property owner shall be responsible for the service and for all rates and charges, regardless of whether or not said owner submits an application for the service.

(c) **Application for Service**

Each Account Holder shall have on file with the System a signed Application for Service and Service Agreement which shall include the such customer information as the Account Holder’s name, mailing address, service location, Assessor’s parcel number, service commencement date, and such other reasonable relevant information as the District, the System, or the General Manager shall require. Such signed Application for Service and Service Agreement shall be on file with the System precedent to and as a condition of the applicant for service becoming the Account Holder and precedent to and as a condition of receiving water service except as provided for elsewhere in this Regulation. An Account Holder who is not the actual legal owner of record of the property serviced by the service connection shall also provide the name and mailing address of the legal owner of the property. In the absence of an Application for Service and Service Agreement for a service, the System may presume the Account Holder’s name and mailing address as listed on the Main County Assessor’s Roll.

(d) **Currency of Account Holder Information**

Each Account Holder shall notify the System of any change in Account Holder’s customer information as provided on the Application for Service and Service Agreement. Failure by an Account Holder to notify the System of a change in customer information shall not relieve the Account Holder of any obligations provided for herein.

(e) **Service Agreement**

Each applicant to become an Account Holder shall sign without reservation or amendment the Service Agreement, the wording of which shall include the Account Holder’s agreement to accept responsibility for

payment in timely manner of all correctly stated rates and charges assessed against the service and the account, and to abide by all Regulations of the Inverness Public Utility District Water System.

(f) Customers of Inverness Water Company

All services connected to the System on the date the District acquired ownership of the System from the Inverness Water Company shall be considered to have as their Account Holder the person whose name was provided to the District and the System by the Inverness Water Company as the customer of record, notwithstanding the absence in the System’s files of Applications for Service and Service Agreements from said Account Holders. All such Account Holders who have in any way drawn water from the System or otherwise utilized in a normal customer manner any product, facilities, or installations of the System on or subsequent to such date of acquisition are considered, de facto, to have executed a Service Agreement with the System and to be bound by the System’s Service Agreement and its Regulations.

(g) Assignment of Account

Under no circumstances may an Account Holder assign to any other party any of the responsibilities and obligations undertaken by signing the Service Agreement. The System shall not be obligated to maintain more than one (1) Account Holder name and mailing address for each account, nor to render statements, notices, or communications to any address other than the address most recently provided to the System by the Account Holder.

(h) Failure to Apply for Service

Anyone drawing water from the System without having made application for service and having been accepted by the System as an Account Holder shall be liable for all charges incurred at the service location since the date of the last meter reading at the service prior to the first instance of such unauthorized use of System facilities or water. The System shall charge for such unauthorized water drawn through the meter at treble the highest metered usage charge rate then provided for in the System’s schedule of rates and charges as set forth in Regulation 301.

(i) Absence of Account Holder

A service may be declared in Default if, after a period of thirty (30) consecutive days, there is no Account Holder on file (“Unclaimed Service”) or if the served premises has been abandoned by the Account Holder. The System shall make reasonable effort to identify and notify the owner of the property of the System’s intention to declare a service in Default.

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As Regulation 50: Adopted, October 17, 1985 (Ordinance 2-85)
Replaced in its entirety by Regulation 300, May 27, 1997 (Ordinance 44-1997)
As Regulation 300: Adopted, May 27, 1997, amending and replacing Regulation 50 (Ordinance 44-1997)