

Regulation 301

RATES AND CHARGES

(a) Basic Charge

A Basic Charge shall be applied to each service connection, whether the service is actually or constructively installed. The Basic Charge shall be applied bimonthly for the periods of January-February, March-April, May-June, July-August, September-October, and November-December, and shall be billed in advance to each service connection customer concurrently with the billing for the immediately preceding period's metered usage charges. In the event of a change in the customer for a service connection during a stated bimonthly period, the Basic Charge for that period shall be prorated between the old and new customers on the basis of the number of days each customer was the customer of record.

(b) Amount of Basic Charge

Effective July 1, 2026, the amount of the bimonthly Basic Charge shall be Two Hundred Five and 88/100s Dollars (\$205.88), except as the amount of the Basic Charge is modified for qualifying customers pursuant to the applicable provisions of Regulation 302, "Lifeline Program."

(c) Metered Usage Charge

Each metered customer connection shall be charged bimonthly for the amount of water drawn through the customer meter, as determined by reading the customer's meter. Such metered usage charge shall be based on the metered usage rates provided for in paragraph (d) of this Regulation. The bimonthly period for purposes of determining the metered usage charge shall be such that no bimonthly period consists of fewer than 45 days nor more than 75 days, and shall be as close to 60 days as is operationally practical. The ending date of each meter-reading period shall be such that statements are rendered to customers close to the last day of the bimonthly period for purposes of the Basic Charge provided for in paragraph (a) of this Regulation. Usage by a customer for less than a full bimonthly period shall be billed as if it represented the total usage for the bimonthly period.

(d) Metered Usage Charge Rates

The metered usage charge for all customers, unless provided for otherwise in this Regulation, for water usage measured in units of 100 cubic feet (ccf) shall be calculated in accordance with the schedule shown below, this schedule of usage charge rates to become effective for any metered usage charge based on a customer water meter reading conducted on or after July 1, 2026:

| Usage (ccf) | Residential service rate (per ccf) | Non-residential service rate (per ccf) |
|-------------|------------------------------------|--|
| 1 – 12 | \$4.13 | \$4.13 |
| 13 – 24 | \$6.86 | \$6.86 |
| 25 – 36 | \$8.23 | \$8.23 |
| 37 – 48 | \$13.73 | \$13.73 |
| 49 – 60 | \$16.47 | \$16.47 |
| 61 & up | \$38.44 | \$16.47 |

A service's categorization as "Residential service" or "Non-residential service" shall be based on the prevailing use of the property served by a water service connection, as determined by the General Manager, whose determination may be appealed in writing to the Board of Directors; the determination by the Board of Directors shall be final and binding. In the case of a connection serving undeveloped property, the categorization as "Residential service" or "Non-residential service" shall be based on the intended usage of the property, based on the principal use of the property as determined by Marin County zoning.

Commented [WH1]: We need to set in the Regulations the service resumption charge (historically, \$50) assessed in order to go out and turn back on a meter that has been shut for nonpayment (after 48-hr notice). Haven't found in Regs where the resumption charge is provided for. We also need to provide for the charge for initial certification of a backflow preventer (Reg. 108(o)); recommend setting it to be the same as the Special Meter Reading Charge in Reg. 301(o).

(e) **Rates for Public Water Service from Publicly Owned Fire Hydrants**

No charge shall be made for water drawn from a publicly owned fire hydrant, standpipe, or similar device when such draw is for public, firefighting, emergency, or water system purposes and is by, under the direction of, or pursuant to authorization by firefighting or other emergency officials, or by, under the direction of, or pursuant to authorization by officials or employees of the Inverness P.U.D. Water System.

(f) **Rates for Private Water Service from Publicly Owned Fire Hydrants**

When a temporary connection is made to a publicly owned fire hydrant, standpipe, or similar device pursuant to a permit issued by the System in response to a request for private use of water from the hydrant, standpipe, or similar device to a water tender or to the location of the private use, the following charges shall be applicable:

Temporary Service Usage Charge: The rate for water drawn for private use from a publicly owned fire hydrant, standpipe, or similar device pursuant to a permit issued by the System shall be equal to the highest residential metered usage rate shown in Paragraph (d) of this Regulation. In the event such usage is not metered, usage shall be estimated by the System. The System may, at its sole discretion, require that a deposit be posted with the System in advance of any draw of water for private use from a publicly owned fire hydrant, standpipe, or similar device in an amount equal to the estimated total charges for the water anticipated to be drawn.

Temporary Service Security Deposit (as provided for in Regulation 104(d)): Seven Hundred Sixty-six and 50/100s Dollars (\$766.50).

Temporary Service Installation/Removal Charge (as provided for in Regulation 104(e)): One Hundred Seventy-eight and 85/100s Dollars (\$178.85).

Temporary Service Monthly Service Charge (as provided for in Regulation 104(f)): One-half of the amount of the bimonthly Basic Charge shown in Paragraph (b), "Amount of Basic Charge," of this Regulation 301, prorated for the number of days during the month during which the temporary service was available for use by the permittee.

The monthly service charge and the usage charge for a temporary service may be billed to the customer on a weekly, biweekly, monthly, or bimonthly basis, at the discretion of the System, and any such invoice shall be payable within 17 days of the invoice being rendered to the customer.

The System shall provide only the connection (including a meter if applicable) at the hydrant, standpipe, or similar device; provision and installation of any necessary temporary conveyance line from the System provided connection shall be the responsibility of the user, and any such conveyance line must be approved by the System as adequate and in sufficiently good repair to accommodate the volume and pressure of the water to be conveyed.

(g) **Refused Payment Charge**

A charge shall be applied to the customer's account for each instance in which the customer's payment of any charges is refused by the customer's bank for any reason. The charge shall be Thirty and 71/100s Dollars (\$30.71) as a handling and processing charge plus whatever, if any, is charged by the System's bank to the System for the bank's processing and handling of the returned payment.

(h) **Late Payment Charge**

A Late Payment Charge shall be applied to the account of any customer on whose account any invoiced charge has not been paid after sixty (60) days from the date of the invoice showing the charge. The Late Payment Charge shall be applied at such time that the System sends to the customer a Ten-Day Service Shutoff Notice. The amount of the Late Payment charge when the Ten-Day Service Shutoff Notice is issued shall be Forty-three and No/100s Dollars (\$43.00). In the event the customer who received the Ten-Day

Service Shutoff Notice does not respond, a Forty-Eight-Hour Service Shutoff Notice shall be issued and posted on the property and an additional Seventy-nine and 85/100s Dollars (\$78.85) shall be charged.

(i) **Special Meter Reading Charge**

A charge of Sixty-one and 42/100s Dollars (\$61.42) shall be applied to the account of a customer at such time that the meter serving the customer's service is read by System personnel at a time not regularly scheduled for a reading of the meter and pursuant to a request from the customer that the meter be read, except that this charge shall not be applied if the request that the meter be read is in conjunction with a change in the customer for the service connection, or if the request that the meter be read is in conjunction with the filing of a formal request for a testing of the accuracy of the meter, or if the request that the meter be read is in conjunction with the filing by the customer of a request for investigation of a disputed bill.

(j) **Account Setup Charge**

A charge of Sixty-one and 42/100s Dollars (\$61.42) shall be applied to the account of a new customer as a processing and setup charge to cover costs of changing the account from the previous customer to the new customer. Any customer-initiated change in customer information that necessitates assignment of a new account number shall be construed as constituting a change in the customer for purposes of application of this charge. This charge shall also be applied as a processing fee in order to place into effect an Authorization to Forward Statements. However, this charge shall not be applied to set up the account of the first customer for a newly installed service connection.

(k) **Cross-Connection and Backflow Prevention Rates**

In the case of a customer connection for which a "cross-connection condition" exists, as defined pursuant to Regulation 108, "Cross-Connection and Backflow Prevention," of the Regulations of the Inverness Public Utility District Water System, the bimonthly charge provided for in Paragraph (o) of said Regulation 108 shall be Sixteen and 47/100s Dollars (\$16.47), effective July 1, 2026.

(l) **Automatic Annual Adjustment of Rates and Charges to Reflect the Change in the Consumer Price Index**

Pursuant to Section 53756 of the Government Code of the State of California, the rates and charges provided for in this Regulation 301 shall be adjusted in the years 2026, 2027, 2028, 2029, and 2030 effective with each said year's bimonthly billing for the period of July/August to reflect the ratio of change during the preceding calendar year in the Consumer Price Index for all Urban Consumers (CPI-U) for the San Francisco-Oakland-Hayward area (1982-1984=100) as published by the U.S. Department of Labor, U.S. Bureau of Labor Statistics, except that no annual change in the rates and charges shall exceed an increase of five percent (5%) or exceed a decrease of five percent (5%). With respect to the Metered Usage Charge Rates, this annual adjustment shall become effective for and apply to any reading for billing purposes of a customer water meter that is conducted on or after July 1 of the subject year.

(m) **Fixed Charges**

The aggregate of a customer's Basic Charge and Cross-Connection and Backflow Prevention Charge, as applicable, constitutes the customer's "fixed charges." The components constituting the fixed charges need not be itemized separately on the customer water bills, but may be aggregated as the Fixed Charges.

(n) **Usage Adjustment Processing Charge**

The Usage Adjustment Processing Charge provided for in Paragraph (d) of Regulation 115 ("Adjustment of Usage Charge for Unintentional or Inadvertent Usage") of these Regulations of the Inverness Public Utility District Water System shall be One Hundred Twenty-two and 84/100s Dollars (\$122.84).

(o) **New Service Application Fee**

The New Service Application Fee provided for in paragraph (d) of Regulation 101 (“Service Connection”) of these Regulations of the Inverness Public Utility District Water System shall be Three Hundred Fifty and No/100s Dollars (\$350.00).

(p) Change-of-Service Application Fee

The Change-of-Service Application Fee provided for in paragraph (d) of Regulation 102 (“Change of Service Connection”) of these Regulations of the Inverness Public Utility District Water System shall be Two Hundred Twenty-five and No/100s Dollars (\$225.00).

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- As Regulation 54:*
- 1986, May 21: Adopted (Ordinance 5-86)
 - 1988, March 21: Amended (Ordinance 12-88)
 - 1988, July 11: Amended (Ordinance 17-88)
 - 1988, November 21: Amended in its entirety (Ordinance 18-88)
 - 1989, May 22: Fixed charges in Paragraph a amended (Ordinance 21-89)
 - 1990, June 18: Fixed charges in Paragraph a amended (Ordinance 25-90)
 - 1991, May 20: Fixed charges in Paragraph a, metered usage charges in Paragraph c, and rate for fire hydrants system in Paragraph e amended (Ordinance 27-91)
 - 1992, May 18: Fixed charges in Paragraph a and rate for fire hydrants system in Paragraph e amended, effective 7/1/92 (Ordinance 31-92)
 - 1992, May 18: Fixed charges in Paragraph a amended, effective 9/1/92 (Ordinance 31-92)
 - 1993, May 17: Fixed charges in Paragraph a amended and Paragraph e rewritten (Ordinance 34-93)
 - 1993, July 19: Fixed charges in Paragraph a amended (Ordinance 36-93)
 - 1997, May 27: Replaced in its entirety by Regulation 301 (Ordinance 44-1997)
- As Regulation 301:*
- 1997, May 27: Adopted (amending and replacing Regulation 54) (Ordinance 44-1997) [Conforms water rates to Proposition 218]
 - 1997, September 29: Basic Charge in Paragraph (b) and Usage Charge Rates in Paragraph (d) amended (amended Paragraph (b) to become effective January 1, 1998; amended Paragraph (d) to become effective November 1, 1997) (Ordinance 46-1997) [Reverts to pre-Prop. 218 tiered water rates]
 - 1998, June 15: Basic Charge in Paragraph (b) amended, to become effective Sept. 1, 1998 (Ordinance 49-1998)
 - 2001, July 2: Usage Charge Rates in Paragraph (d) amended (effective 7/1/2001), distinction between residential and non-residential usage rates introduced, and Account Setup Charge in Paragraph (j) increased from \$5.00 to \$10.00 (Ordinance 57-2001)
 - 2002, June 22: Usage Charge Rates in Paragraph (d) amended, effective 7/1/2005 (Ordinance 67-2005).
 - 2008, June 25: Basic Charge in Paragraph (b), Metered Usage Charge Rates in Paragraph (d), Returned Check Charge in Paragraph (g), Special Meter Reading Charge in Paragraph (i), and Account Setup Charge in Paragraph (j) amended, effective July 1, 2008 (Ordinance 72-2005).
 - 2009, June 24: Basic Charge in Paragraph (b), Metered Usage Charge Rates in Paragraph (d), Late Payment Charge in Paragraph (h) amended, effective July 1, 2009 (Ordinance 76-2009)
 - 2017, October 25: Basic Charge in Paragraph (b) and Metered Usage Charge Rates in Paragraph (d) amended, effective January 1, 2018 (Ordinance 87-2017).
 - 2019, May 22, Basic Charge in Paragraph (b), Metered Usage Charge Rates in Paragraph (d), and paragraph in Paragraph (d) on “A service’s categorization...” amended, effective July 1, 2019 (Ordinance 90-2019).
 - 2020: May 27: Basic Charge in Paragraph (b) amended, Metered Usage Charge Rates in Paragraph (d) amended, and Paragraph (k) on “Rates and Charges for Temporary Service” added, effective July 1, 2020 (Ordinance 93-2020).

- 2021: November 17: Paragraph (b), "Amount of Basic Charge," amended and Paragraphs (l), "Automatic Annual Adjustment of Rates and Charges to Reflect the Change in the Consumer Price Index," (m), "Drought Surcharge," and (n) "Fixed Charges" added, effective January 1, 2022 (Ordinance 104-2021).
- 2023: May 24: Ordinance 110-2023 adjusted rates and charges effective July 1, 2023, to reflect 4.88% cost-of-living increase (Consumer Price Index) during calendar year 2022 (Basic Charge in Paragraph (b), Metered Usage Charge Rates in Paragraph (d), and Cross-Connection and Backflow Prevention Rates in Paragraph (k)); made minor changes in Paragraph (c) (Metered Usage Charge), first paragraph of Paragraph (f) (Rates for Private Water Service from Publicly Owned Fire Hydrants), Paragraph (h) (Late Payment Charge), Paragraph (i) (Special Meter Reading Charge), and Paragraph (l) (Automatic Annual Adjustment of Rates and Charges to Reflect the Change in the Consumer Price Index); changed "Returned Check Charge" in Paragraph (g) to "Refused Payment Charge"; deleted Paragraph (m) (Drought Surcharge); and modified and redesignated Paragraph (n) as Paragraph (m) (Fixed Charges).
- 2024: May 21: Ordinance 113-2024 adjusted rates and charges effective July 1, 2024, to reflect 3.67% cost-of-living increase (Consumer Price Index) during calendar year 2023 (Basic Charge in Paragraph (b), Metered Usage Charge Rates in Paragraph (d), and Cross-Connection and Backflow Prevention Rates in Paragraph (k)).
- 2025: May 20: Ordinance 115-2025 adjusted rates and charges effective July 1, 2025, to reflect 2.76% cost-of-living increase (Consumer Price Index) during calendar year 2024 (Basic Charge in Paragraph (b), Metered Usage Charge Rates in Paragraph (d), and Cross-Connection and Backflow Prevention Rates in Paragraph (k)).
- 2025: November 18: Ordinance 117-2025 amended Paragraph (f) ("Rates for Private Water Service from Publicly Owned Fire Hydrants") in its entirety; adjusted rates and charges effective January 1, 2026, by amending Paragraphs (b), (d), and (g) through (j) to increase all rates and charges in said paragraphs by 20.2%; amended Paragraph (f) ("Rates for Private Water Service from Publicly Owned Fire Hydrants") in its entirety; amended Paragraph (k) ("Cross-Connection and Backflow Prevention Rates") in its entirety; amended Paragraph (l) ("Automatic Annual Adjustment of Rates and Charges to Reflect the Change in the Consumer Price Index") in its entirety; and added Paragraph (n) ("Usage Adjustment Processing Charge"), setting the amount of the Usage Adjustment Processing Charge effective January 1, 2026.
- 2026: May 19: Ordinance 120-2026 adjusted rates and charges effective July 1, 2026, by amending Paragraphs (b), (d), (f) through (k), and (n) to increase all rates and charges in said paragraphs by 2.2%, and added paragraphs (o) ("New Service Application Fee") and (p) ("Change-of-Service Application Fee").

NOTE: Whenever a change in water rates occurs, be sure to update the file "IPUD Water Rates History.docx" at S:\2Water\9 Water Rates-Rate Change\IPUD Water Rates History.docx.