

**Inverness Public Utility District Water System**  
**PO Box 469, Inverness, CA 94937**  
**415-669-1414**

**Summary of Lifeline Program for Reduction in Basic Charge**

**Qualification and Application**

A customer of the Inverness PUD Water System who qualifies as low income may be eligible for participation in the District's Lifeline Program, which offers a reduction in the Basic Charge on each bimonthly water bill, as determined by the applicant's total household income.

- Applicant must be the customer of record for the water service at the premises served by the IPUD Water System.
- Applicant must provide a copy of the most recently filed IRS Form 1040 (or equivalent), including all schedules and attachments, for all persons in residence at the applicant's service address. All persons in residence at the premises must be identified on a submitted IRS tax filing form. Such IRS documents must be for the current, most recent, or immediately prior tax year.
- The annual combined income for all persons in residence at the applicant's service address for the applicable tax year must not exceed the most current published income threshold limit established by the U.S. Department of Housing and Urban Development (HUD) for either the HUD Very Low Income Limit for Marin County or the HUD Extremely Low Income Limit for Marin County.
- The service address listed as the applicant's street address must be the applicant's primary residence, as evidenced by provided written documentation from the County of Marin (such as a property tax bill) showing that the service address listed as the applicant's street address currently receives a Homeowner's Exemption for property taxes.
- In the case of a property that is held in a trust, a person holding a current beneficial interest in the trust must be the IPUD Water System's customer of record for the account for which the Lifeline application is filed.
- Please contact the District office (415-669-1414 or [admin@invernesspud.org](mailto:admin@invernesspud.org)) for an application.

**Lifeline Program Rate Reduction**

An applicant who qualifies for participation in the Lifeline Program shall be eligible for one of the following levels of lifeline rate reduction:

- A qualified applicant whose household income does not exceed HUD's Very Low Income Limit shall be charged on each bimonthly water bill fifty percent (50%) of the Basic Rate.
- A qualified applicant whose household income does not exceed HUD's Extremely Low Income Limit shall be charged on each bimonthly water bill twenty-five percent (25%) of the Basic Charge.

**Denial of Application**

- An applicant whose application to participate in the Lifeline Program is denied may appeal the denial to the Board of Directors within sixty (60) days of the date on the letter of denial. A hearing on the denial will be scheduled for the next available regular meeting of the Board of Directors. The decision of the Board shall be final.

**Change in Income**

- If the total household income of a participant in the Lifeline Program increases above the Income Limit applicable to the applicant's participation in the Lifeline Program, the applicant must notify IPUD immediately.

**Applicability of Regulations**

In the event of a conflict between this summary of the Lifeline Program and any provision(s) of the Regulations of the Inverness Public Utility District Water System, the provision(s) of the Regulation(s) shall prevail.