# Getting prepared for

# **WATER RATIONING**

## in Inverness

## Do the following immediately:

- Read below
  - 2 Print and complete the Water Rationing Survey
    - 6 Return the Survey as shown at the end of the Survey
- 1. Your responses on the Water Rationing Survey will be used to determine your <u>daily water allotment</u> in the event of water rationing in Inverness.
- 2. If no completed and signed Water Rationing Survey is on file for a customer account, a <u>daily water</u> <u>allotment</u> based on <u>no full-time occupants</u> will be assigned for the property.
- 3. You will be notified by postcard of your assigned water rationing group. The <u>daily water allotment</u> for each rationing group will be posted on the IPUD website (invernesspud.org).
- 4. For residential customers, the daily water allotment consists of an allotment for the household plus an allotment for each full-time occupant.
- 5. Rationing for IPUD's non-residential customers will be based on a percentage of the amount of water used during each comparable billing period between July 2018 and June 2019.
- 6. You may be subject to penalties if your total gallons used during a bimonthly billing period exceeds your <u>daily water allotment</u> times the number of days in the billing period (typically in the range of 58-62 days).
- 7. Penalties may range from a written warning, to an administrative fine, to installation of a flow restrictor at your water meter, to disconnection of your water meter from the water system.
- 8. Fines will be based on the amount of water used in excess of your total allowance for the billing period. Fines will increase with repeated violations.
- 9. To avoid penalties, <u>it is your responsibility</u> to ensure that your actual <u>average daily usage</u> does not exceed your assigned <u>daily water allotment</u>.
- 10. You may appeal your assigned <u>daily water allotment</u>. The District's Administrator may grant a small increase in your allotment for good cause. Small temporary increases may also be granted for good cause. Any large increase will require an appeal to and a hearing before the Board of Directors. The Board of Directors will also hear appeals of decisions issued by the Administrator.
- 11. Pay attention to the definition of a "full-time occupant" (see the box on the next page).
- 12. <u>All sprinklers and outdoor watering systems must be turned off for the duration of rationing</u>. While rationing is in effect, it will be a <u>violation</u> to use outdoor sprinklers, drip systems, irrigation systems, automated watering devices, and timer-controlled watering systems.
- 13. Outdoor watering will be permitted during rationing only by watering can or hand-held hose (the hose must be equipped with a positive-action nozzle).

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- 14. During rationing, any water you use outdoors will count towards your rationing allowance.
- 15. Guests in short-term rentals (STRs), such as Airbnb, HomeAway, VRBO, etc., cannot be recognized as full-time occupants. A single-family residence being used for short-term rentals does not qualify for a non-residential water allotment.
- 16. The rationing rules (Ordinance 100-2021 and Regulation 117) are posted on the District's website (invernesspud.org).

#### **DEFINITION OF A FULL-TIME OCCUPANT**

Section 6 of the District's Water Rationing ordinance (IPUD Ordinance 100-2021) reads as follows: SECTION 6. DETERMINATION OF A FULL-TIME OCCUPANT. For purposes of implementing any provisions of this ordinance, a full-time occupant is a human being who is domiciled overnight on the property for more than 30 consecutive nights or more than 30 nights within a 60-day period; occupancy can be demonstrated by the address listed on a driver license, voter registration card, property tax bill with homeowner property tax exemption, lease agreement, income tax return, utility bill, local school enrollment, parental, custodial, or caregiver relationship to an adult who demonstrates full-time occupancy, or other means satisfactory to the General Manager.

During a water shortage emergency, the District's Board of Directors "shall ... adopt such regulations and restrictions on the delivery of water ... as will in the sound discretion of such governing body conserve the water supply for the greatest public benefit with particular regard to domestic use, sanitation, and fire protection."

--Sec. 353, Water Code, State of California

### HOW WILL YOU COPE WITH WATER RATIONING?

Penalties (*including fines*) for exceeding your rationing usage allotment will be based on your total usage of water over each bimonthly billing period. <u>It will be your responsibility to keep within your daily rationing allotment</u> throughout the bimonthly period. Here are ways to keep track of your day-to-day usage.

**Read your water meter.** One way is to read your water meter each day, or every few days, so that you can make adjustments in your usage if necessary. Visit our website (invernesspud.org) to learn how to find and read your meter.

**Real-time monitoring with a smartphone app.** Another way is to monitor water usage in real-time with an app on your smartphone. Three systems we know about that provide this technology (including leak detection) are the *Flume Smart Home Water Monitor* (\$199) (www.flumewater.com), the *Phyn Smart Water Assistant* (\$299) (www.phyn.com), and the *StreamLabs SmartHome Water Monitor* (\$169) (www.streamlabswater.com).

**IPUD'S FLUME PROGRAM**. A special arrangement with Flume Water allows our customers to purchase Flume's \$199 system **for just \$85** (plus tax and shipping) after an IPUD rebate. Go to our website (invernesspud.org) for details. We have a limited number of these units available at this special price, so get yours before they are gone.

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